

## PATENT APPLICATION

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

Appln. No.: 09/346,930

Group Art Unit: 2642

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For:

INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER

MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER

INCLUDING SUCH AN INTERFACE MEANS

RECEIVED

AMENDMENT UNDER 37 C.F.R. § 1.111

OCT 0 2 2003

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

**Technology Center 2600** 

Sir:

In response to the Office Action dated June 30, 2003, please amend the above-identified application as follows on the accompanying pages.

## TABLE OF CONTENTS

AMENDMENTS TO THE CLAIMS	2
REMARKS	13

18/D smc 12/14/03